

MeterBoxesDirect.co.uk

SDOOK #1



SUMMARY

Page 1: Why choose MeterBoxesDirect?

Page 2: Electric Range

Page 3: Gas Range

Page 4: How to fit, measure & install a meter box door?

Page 5: FAQ

About us, Customer Service, Product, Certification, References

MeterBoxDirect is part of the multinational Tricel Group and have over 40 years' industry experience in the supply of both gas and electric meter boxes for residential and commercial use, as well as offering an extensive range of kiosks and spare parts.



Customer service

From Monday to Friday, available by phone: +44 844 809 4206, email: onlinesales@meterboxesdirect.co.uk webform, webchat & facebook



Certification

We manufacture in accordance with ISO 9001:2015 standards
Safety payment & website
Certified website by Trusted Shop (4.55/5.00 Excellent)



Product

Gas & Electric Meter Boxes comply with British Standards
& with the latest regulatory standards

Manufactured in-house
Fast nationwide delivery throughout UK & Ireland



References

Approved by the biggest utilities in the UK and Ireland including: British Gas, Scottish and Southern Energy, E-on, Electricity Northwest, EDF, National Grid, Western Power Distribution, Bord Gáis and the ESB.

ELECTRIC RANGE



We are supplying Electric Meter Boxes, Electric Doors, Electric Frames & Over Boxes, Hockey Sticks, Electric Weatherproof Enclosure, Electric Riser Covers & Spares

Manufactured from Glass Reinforced Plastic (non-metallic material), all our products fire retardant, weather/corrosion resistant and easy to clean. All units come complete with hinges, lock and key.



Electric Meter Boxes - Recessed

UK Standard Recessed Electric Meter Box (595 x 409 x 210mm) Large Permali Recessed Electric Meter Box (794 x 565 x 180mm) Medium Permali Recessed Electric Meter Box (690 x 490 x 195mm) Small Permali Recessed Electric Meter Box (615 x 425 x 185mm)

Electric Meter Boxes - Mounted

UK Standard Surface Mounted Electric Meter Box - (596 x 410 x 220mm)

Mark 2 Surface Mounted Electric Meter Box - (503 x 408 x 236mm)

Large 3 Phase Surface Mounted Electric Meter Box - (794 x 565 x 190mm)

Electric Replacement Doors

UK Standard Recessed and Surface Mounted Electric Meter Box Door (549 x 383mm)
Replacement Door for the ETU / NTL / Telecom Box / Eircom box / Cable box
Box of 10 Doors for UK Standard Flush Fitted Meter Box (549 x 383mm)
Large 3 Phase Recessed / Large Permali Recessed Electric Meter Box Door (735 x 507mm)

Electric Weatherproof Enclosure

Weatherproof Electrical Cabinet IP65 Rated (360 x 252 x 140mm)
Weatherproof Electric Cabinet IP65 Rated (600 x 400 x 230mm)
Pole Top Street Lighting Meter Box IP65 Rated (360 x 252 x 140mm)

Electric Frames & Over Boxes

GRP Architrave Over Box Door and Frame (701 x 504mm)

Other

Hockey Stick 38 mm - Black (Internal Cavity Use) Hockey Stick 38 mm - White (Surface Mounted Use) Electric Riser Cover 32mm

Spare parts

Keys
Locks & latches
Hinges
Spigots, Studs & Plugs
Repair Kit



Page 2



We are supplying Gas Meter Boxes, Gas Doors, Gas Frames & Over Boxes,
Gas Riser Covers & Spares

Manufactured from Glass Reinforced Plastic (non-metallic material), all our products fire retardant, weather/corrosion resistant and easy to clean. All units come complete with hinges, lock and key.



Gas Meter Boxes - Recessed

UK Standard Mark 2 Recessed Gas Meter Box (595 x 409 x 214mm)



Gas Meter Boxes - Mounted

Gas Door and Frame - Surface Mounted Meter Box UK Standard Mark 2 Surface Mounted Gas Meter Box (510 x 408 x 242mm)



Gas Meter Boxes - Semi-submerged

Brown IGT Semi-submerged Gas Meter Box



Gas Replacement Doors

UK Standard Mark 2 Recessed Gas Meter Box Door (550 x 383mm)
Mark 1 UK Gas Meter Box Door (538 x 456mm)
Tricel / Killarney Plastics / Bord Gais Irish Gas Meter Box Door (550 x 382mm)
Lid for the Brown IGT Semi-submerged Gas Meter Box



Gas Frames & Over Boxes

Gas Door and Frame - Surface Mounted Meter Box Mark 2 Surface Mounted Gas Box Door and Frame - UK Standard (503 x 407mm)

Other

Gas Riser Pipe Cover Surface 63mm Gas Riser Pipe Cover 32mm GRP Riser Pipe Cover 1m



Spare parts

Keys Locks & latches Hinges Spigots, Studs & Plugs Repair Kit

Page 3



How to fit & measure a meter box door?



- 1. Remove the existing damaged meter box door by depressing the brass pin, the bottom pin will just slot out.
- 2. Measure the overall width and length of the door, then measure from the bottom of the door to the top of the hinge and then the hinge only. Same procedure for the top hinge, measuring from the top of the door to the bottom of the hinge and again measure the top hinge only.
- 3. Fit the new Tricel door by holding it upright and placing the steel pin into the pre drilled hole at the bottom of the box. Position the brass spring pin under the pre drilled hole at the top of the box, pressing down and releasing the spring pin allowing it to slot into place.
- 4. Close the door as normal.



How to install a meter box door?



- 1. The left hand side of the box has pre-drilled holes into which the door pins are inserted.
- 2. Hold the door upright and insert the solid stainless steel pin into the bottom recess.
- 3. Press in the brass spring pin fully and slide into the top recess allowing the pin to spring back into the pre-drilled hole.
- 4. Close the door as normal and lock.





FREQUENTLY ASKED QUESTIONS

Can doors hang both sides?

No, unfortunately meter box hinges are fixed to only one side.

I need to track my order, can you find out where it is?

To help us track your order, please fill in as much information as possible on our order tracking form. A member of our sales team will respond ASAP.

How are the delivery costs calculated?

The cost of the delivery is calculated according to the weight of the order. All items are despatched by courier with the exception of the "Replacement Key for Electric Meter Boxes", which is sent via Royal Mail.

How long will my order take if I order today?

Deliveries placed Monday-Friday (excluding bank holidays) before 11 am are generally dispatched on the same day. If you live in mainland UK you can normally expect delivery for the following working day (Monday-Friday). For the Scottish Highlands / Islands please allow at least 2 working days for delivery. If an order is placed after 11 am on a particular day (Monday to Friday), the order will be dispatched on the following working day. Weekend orders will be dispatched on Mondays (excl. bank holidays).

I've ordered the wrong meter box / door, what do I do?

No problem! We accept returns. Please post your order back to us at Tricel (Gloucester) Ltd.,Fox House, Stonedale Rd, Stonehouse, Gloucestershire GL10 3SA, United Kingdom. Please be sure to include your order number and contact details so we can refund your order as quickly as possible. Please note, we are unable to refund any postage costs.

I require a VAT invoice for my purchase, can you send me one?

Yes, no problem. Please submit a message through our contact form and a member of our accounts team will process and order invoice within 1-2 working days.

I would like to become a trade customer, is this possible?

Yes, this is possible. Please phone us on +44 844 809 4206

Can I buy online?

Yes, all of our meter products are available to buy online. We accept payment through Sage Pay or Paypal. Once payment is received you will receive an immediate order confirmation through the email address provided at checkout.

